



AIM Overseas  
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## AIM Overseas Cancellation and Refund Policy

- Cancellations must be made in writing to AIM Overseas.
- AIM Overseas affirms to treat students fairly in its dealings and in the implementation of this policy.
- AIM Overseas is not liable in any way for any associated costs, such as travel arrangements, visa fees, etc in the event of the cancellation of a program.
- Students agree to obtain *comprehensive* travel insurance as soon as the full Program Fee, or an instalment on a Program Fee, is paid.

Timing of Cancellation or Deferral	Penalty
After payment of Deposit	<ul style="list-style-type: none"> <li>• Cancellation - No refund*</li> <li>• Deferral – Deposit can be deferred once (1) only for up to one (1) year</li> </ul>
After payment of the Final Program Fee or instalments (More than 30 days prior to commencement of program)	<ul style="list-style-type: none"> <li>• \$500 non-refundable administration fee *</li> <li>• Remainder subject to the host institution's refund policy or terms and conditions</li> </ul>
30 days or less prior to commencement of program	No refund

\* If there are extenuating circumstances, such as the death of a relative, incapacitation, rejection of a visa application or rejection of your application by the host institution, at the discretion of AIM Overseas the administration fee may be partly or fully refunded.

AIM Overseas promotes overseas study and practical programs around the world. These programs are delivered exclusively by AIM Overseas' partner organisations, both domestically and abroad, which includes the delivery of the programs, tuition, accommodation and associated activities. AIM Overseas facilitates students' participation in these programs and relies on information provided by the host organisation. AIM Overseas is unable to guarantee the accuracy of such information. Students participating in programs are subject to the terms and conditions, and/or refund policies, of the host and partner organisations, whether they are located domestically in Australia or abroad. Once the full program payment has been made, refunds of any money that is paid to the host or partner institution is subject to the terms and conditions, and/or refund policies, and is at the discretion, of that host or partner. AIM Overseas' liability, if any, is limited to the refund of money retained by AIM Overseas for the provision of services in Australia in line with the amounts outlined above.